



Friars Primary School & Nursery

Part of the Portico Academy Trust

Principal - Mr C. McClay

Vice Principal – Mr S. Roche

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PORTICO
ACADEMY TRUST

opening doors, unlocking potential

CEO – Mrs C. Woolf

Thursday 7th January 2021

Dear Parents and Carers,

Recording of Live Lessons

It has been great to see so many children attending our live sessions each day. As a reminder, live sessions are recorded to allow children who cannot access the sessions at the time to see them later. If you do not want your child to be included in the recording, please make sure that their camera is turned off on Microsoft Teams. This will of course mean that their teacher and friends cannot see them during the lesson, making interactions more difficult.

Department for Education Devices

We are still waiting on our allocation of laptops from the DfE. Once they have arrived and been made ready by our IT technician we will be in touch with eligible families in need.

Increased Data Allowances

You might have seen in the news that some mobile networks are offering to increase data allowances for families of children who meet certain criteria. We would like to support any interested parents and carers with this. Please read the information in this letter to see if you are eligible and to check if your network is participating in the initiative.

Who can get help?

This scheme is open to children and young people who:

- do not have access to a [fixed broadband connection](#)
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

What information will we need to collect from you?

To request extra mobile data on your behalf, we need to collect the following information:

- the account holder's name
- the mobile number (a number beginning with '07')
- the mobile network
- whether it is pay monthly or pay as you go

To provide us with this information please complete the online form at the link below **by 9:00am on Monday 11th January.**

<https://forms.office.com/Pages/ResponsePage.aspx?id=itiMSBXflk2j9Bz-n-ErIObCB-ga8xLqdx3lRe4LsBURjJHV0VVRILVEIWNEM4V1c4M0dLNTJETy4u>



As far as we are aware, successful applicants will receive an offer from the Department for Education. If you do decide to take up the offer, you will get a text message with more information about your data protection rights. Please make sure that you read the information on the following pages.

Yours sincerely,

C. McClay

S. Roche

Mr. C. McClay
Principal

Mr. S. Roche
Vice Principal

Privacy Statement from the DfE

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you will get a text message from the Department for Education with more information about your data protection rights.

Which networks are participating and what are they offering?

EE

- Be aware that until the end of January, it may take EE some time to process requests.
- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- EE will process no more than 60,000 requests across all schools. If they reach this limit, they will not accept further requests.

Sky Mobile

- The recipient will get 100GB of additional data.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- Sky Mobile customers will be able to see the data uplift in their piggybank.
- Sky Mobile will aim to process the request within 14 days.
- Sky Mobile will process no more than 1800 requests across all schools. If they reach this limit, they will not accept further requests.

Smarty

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Smarty will aim to process the request within 14 days.

Tesco Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Tesco Mobile will aim to process the request within 14 days.
- Tesco Mobile will process no more than 1,000 requests across all schools. If they reach this limit, they will not accept further requests.

Three

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Three will aim to process the request within 14 days.

Virgin Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Virgin Mobile will aim to process the request within 14 days.
- Virgin Mobile will process no more than 1750 requests across all schools. If they reach this limit, they will not accept further requests.
- Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to www.virginmedia.com/wifiapp.